



**05 August 2024**

Dear Valued Stakeholder

**Re: Erroneous Automated Email to ECSA Stakeholders**

The above subject matter has reference,

It has come to our attention, that over the weekend, an automated communication from our formal ECSA email was triggered to deliver a historic email to registered persons in our database containing a letter confirming registration.

We would like to confirm that, despite the email being sent from a legitimate ECSA account, the letter's contents are based on a system error that the ICT system is quickly uncovering, and this is aided by the systems renovation process which is in progress.

We have halted the flow of these messages and would like to apologise profusely for any inconvenience caused. We also want to express our gratitude to the stakeholders who reached out to us on various platforms to notify us of this communication.

ECSA would like to confirm that there is no threat to newly submitted registration applications and we kindly request any new applicants or previously registered persons who may have received this email over the weekend to disregard it.

We sincerely regret any inconvenience this has caused.

Kind Regards,



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Dr Bridget Ssamula  
Chief Executive Officer

\*Ms R Buthelezi

\*\*Mr T Madikane

\*\*\*Mr S Mkhize

\*\*\*Ms P Madiba

\*\*\*Ms T Ramagofu

\*\*\*Prof K Nyembwe

\*\*\*Ms L Njomane

\*\*\*Dr S Skorpen

\*\*\*Mr M Mailula

\*\*\*Mr M Modipa

Ms L Smith

Mr S Zimu

Ms A Sole

Mr S Jekwa

Ms R Lesufi

Mr M Ramuhulu

Ms P Mdletshe

Mr L Boshomane

Ms A Mtshalo

Mr T Mamela

Prof C van Zyl

Mr R Moloisane

Mr N Nhleko

Prof E Theron

Mr A Sommer

Ms R Ledwaba

Mr N Smit

Ms S Mngomezulu

Mr T Gamedze

Ms P Zweni

Adm B Mvovo

Dr P Sibiyi

Ms C Mbola

Ms T Mwelase

Ms T Chill

Mr S Keswa

Mr S Tolo

Ms N Sampson

Ms S Mutlени

Mr J Daniels

Ms N Rampersad

Dr R Legoable